# Use of Charity Care Records to Optimize Care for the Uninsured

Academy Health Annual Research Meeting Tuesday June 5, 2007 Orlando, FL

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#### **Acknowledgments**

Funding from:

Johnson & Johnson, Inc.
Robert Wood Johnson Foundation

Comments & contributions from:

Cecilia Huang Ying Zhang Joel Cantor

#### **Background**

- Universal coverage remains uncertain ==> continued demand for uncompensated care
- Hospital uncompensated care: \$27 billion in 2004
- Medicaid DSH & other subsidies
- Lack of data on services purchased Dollar spent wisely?
   Opportunity to improve?
- Charity care subsidies in NJ

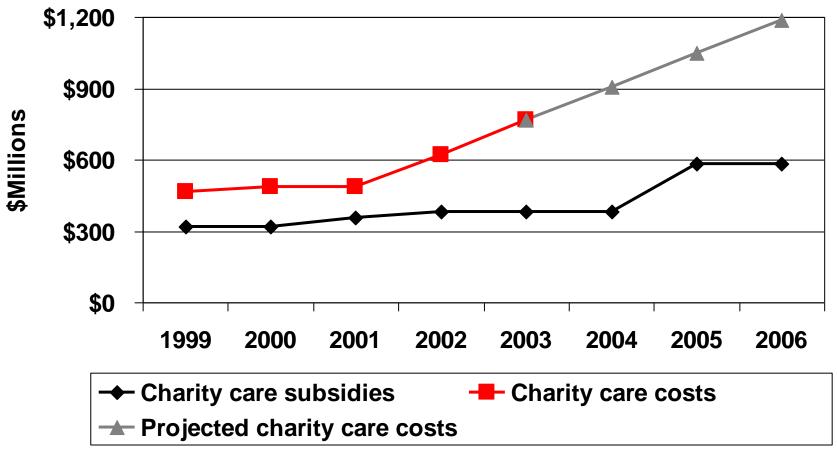
#### **New Jersey's Hospital Charity Care Program**

- State subsidies to hospitals
- Free care for income < 200FPL</li>
- Sliding scale discounts for 200-300FPL
- Federally matched by Medicaid DSH
- Hospitals paid for CC claims (with complex & changing formula)
- Claims data ==> charity care surveillance and improvement

### Study design

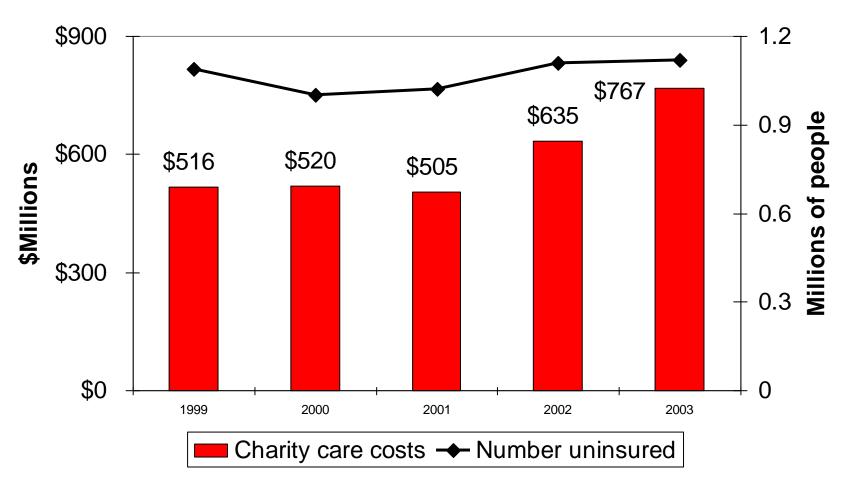
- Analyze charity care claims & hospital billing records (for other populations)
- Quantitative description of the program
- Recent trends in costs & subsidies
- Identify prevalent conditions, avoidable costs, & concentration of costs
- Costs = Medicaid charges

#### Charity care costs & subsidies



Sources: NJ Charity Care Claim Records, NJDHSS Dollar values are not inflation-adjusted. Subsidies based on state fiscal years.

### Trends in charity care costs & uninsured population in NJ



Sources: NJ Charity Care Claim Records
Dollar values are inflation-adjusted using 2003 CPI

### Charity care volume & average costs, 2003

Total costs	\$767 million
Outpatient visits	937,913
Inpatient admissions	74,289
Inpatient days	395,301
Cost per outpatient visit	\$404
Cost per inpatient admission	\$5,214

### Most <u>common</u> diagnoses in charity care claim records, 2003 (Top 10)

ICD-9-CM	Diagnosis	%Claims	Cum%
V22.1	Supervision of other normal pregnancy	5.5%	5.5%
401.9	Unspecified essential hypertension	2.7%	8.2%
V22.2	Pregnant state, incidental	2.2%	10.4%
042	HIV	2.0%	12.4%
250.00	Diabetes mellitus (w/out complication)	2.0%	14.4%
789.00	Abdominal pain, unspecified site	1.9%	16.3%
V72.3	Gynecological examination	1.7%	18.0%
786.50	Unspecified chest pain	1.2%	19.1%
V57.1	Other physical therapy	1.2%	20.3%
599.0	Urinary tract infection, site not specified	1.1%	21.4%

## Most <u>costly</u> diagnoses in charity care claim records, 2003 (Top 10)

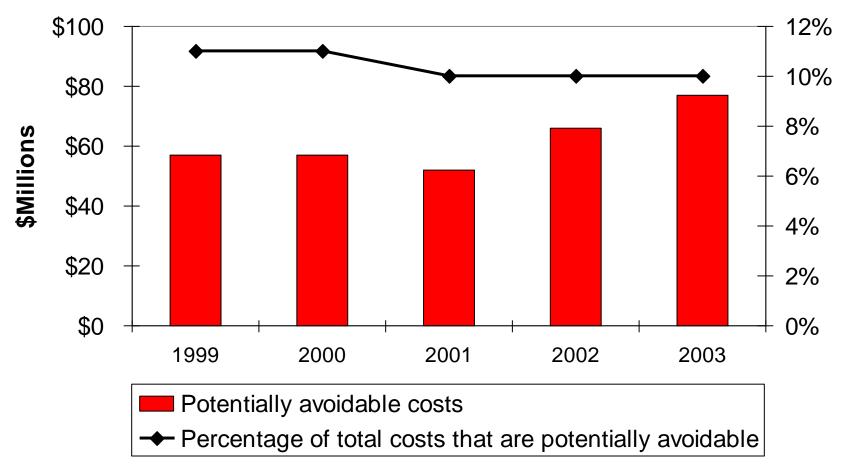
ICD-9-CM	Diagnosis	%Costs	Cum%
414.01	Coronary atherosclerosis of native coronary artery	1.7%	1.7%
304.01	Opioid type dependence, continuous abuse	1.4%	3.1%
486	Pneumonia, organism unspecified	1.3%	4.4%
042	HIV	1.3%	5.7%
428.0	Congestive heart failure, unspecified	1.3%	7.0%
V58.1	Antineoplastic chemotherapy and immunotherapy	1.2%	8.2%
786.59	Other chest pain	1.2%	9.4%
789.00	Abdominal pain, unspecified site	1.1%	10.5%
V22.1	Supervision of other normal pregnancy	1.0%	11.5%
786.50	Unspecified chest pain	1.0%	12.5%

## Major Diagnostic Categories: Charity care vs. other patients (Top 8)

MDC	Charity	Medicaid	Medicare	Private	Self-pay
Alc/drug	17%	3%	<1%	1%	10%
Circulatory	14%	7%	27%	11%	11%
Psych	11%	10%	2%	1%	8%
Digestive	8%	6%	13%	13%	9%
Respiratory	8%	8%	12%	5%	6%
Preg/birth	5%	20%	0%	14%	11%
Hepa/Gen	5%	2%	2%	3%	4%
Nerve	5%	4%	7%	4%	4%

Sources: NJ Charity Care Claim Records, NJ Uniform billing records Note: Medicare & Medicaid HMO may be included under private.

#### Potentially avoidable charity care costs

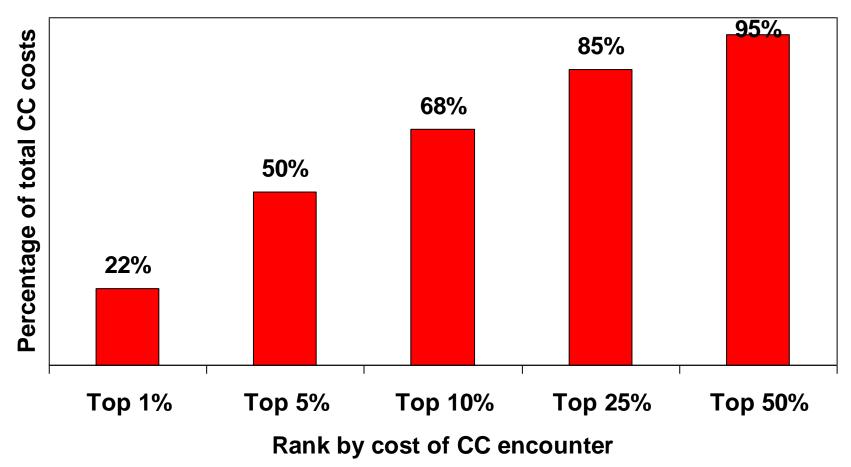


Source: NJ Charity Care Claim Records

Avoidable costs are defined as costs generated by ACS admissions and emergent ED visits (without admission) that are ambulatory care sensitive.

Dollar values are inflation-adjusted using 2003 CPI

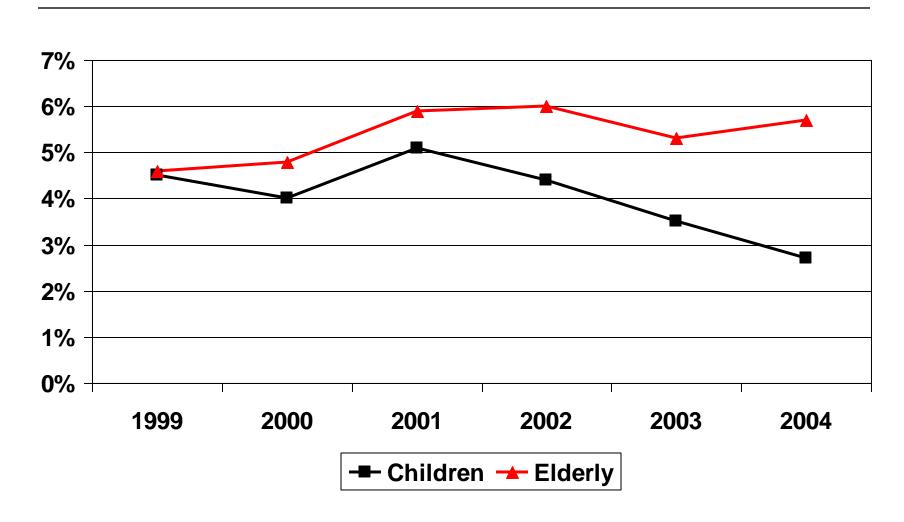
### Concentration of charity care costs among the most expensive encounters, 2003



Source: NJ Charity Care Claim Records

Encounters defined as the sum of inpatient admissions & outpatient visits

### Percentage of CC "costs" attributable to children vs. elderly patients



### **Summary**

- CC Program ==> acute, chronic, mental health
- 10% of costs potentially avoidable
- Costs are highly concentrated among small # of users
- Surprising # of pregnant women
- Growing number of elderly patients are using hospital charity care

#### **Implications**

- Concentrated & avoidable costs ==> Opportunities for targeted disease management & high cost case management
- Pregnant CC users ==> missed opportunities to enroll in Medicaid or FamilyCare
- CC claims data useful but need improvement

Patient identifiers ==> repeat use

Demographic info ==> race, immigration, zip code, etc.