Cost, Quality and Access: Providing Long-term Care Services to an Increasingly Elderly and Chronically Ill Population

Susan Reinhard, Ph.D., M.S.N.

Codirector Research Professor Rutgers Center for State Health Policy



Session Outline

- Describe how the demand for long-term care (LTC) will change in the future
- Identify the major public and private funding streams that finance LTC
- Discuss State roles in LTC reform and in ensuring quality care in LTC settings
- Analyze the framework for a comprehensive LTC system

In a "Bob Hope Lifetime" (100 years), We Have Changed

- 30 years more of longevity is good, not bad news
- Older adults are a natural resource maybe our only growing natural resource
- "Vital Aging" includes social connections as well as physical and mental health
- Younger people with disabilities seek inclusion
- The "care" solutions we created over the past 50 years are not what we ourselves desire
- How can State policymakers open their mindsets to true paradigm changes?

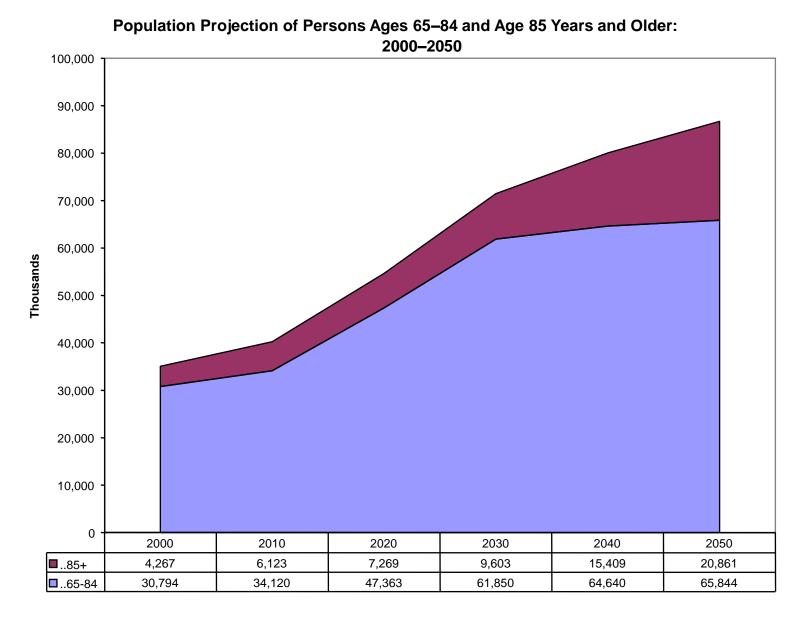
What Is Long-term Care?

- Long-term care or long-term living?
- Long-term services and supports?
- Debate over terms because LTC includes broad range of personal, social, health services, housing, and supports—not easily blended
- Debate reflects major social trends and paradigm shifts
- Not only frail older adults
- LTC does not equal nursing home care

Demand for LTC Will Change in the Future

The USA and the world are aging

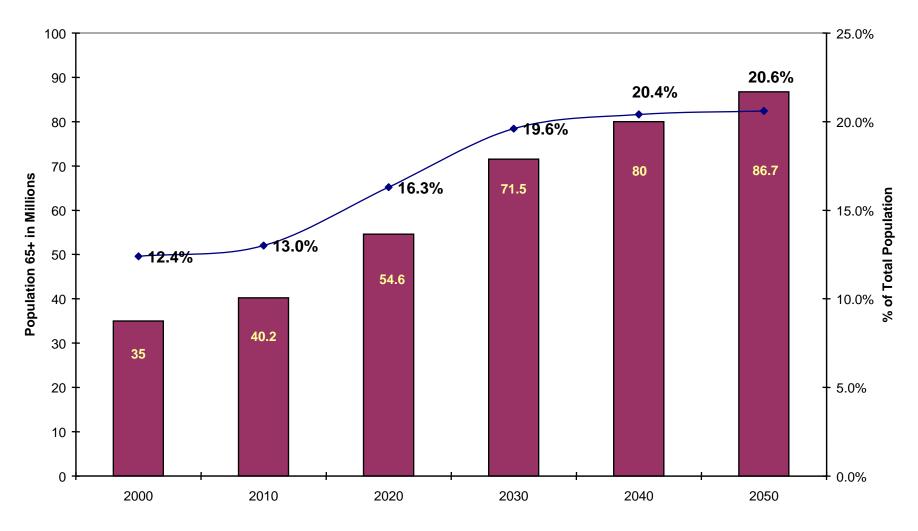
- 9 out of 10 older adults prefer to "age in place" in their communities
- Advocates pushing for home- and community-based care
- States seeking to manage costs to support more people



Adapted from U.S. Census Bureau, 2004 "U.S. Interim Projections by Age, Sex, and Internet Release Date: March 18, 2004. Available at http://www.census.gov/ipc/www/usinterimproj/.

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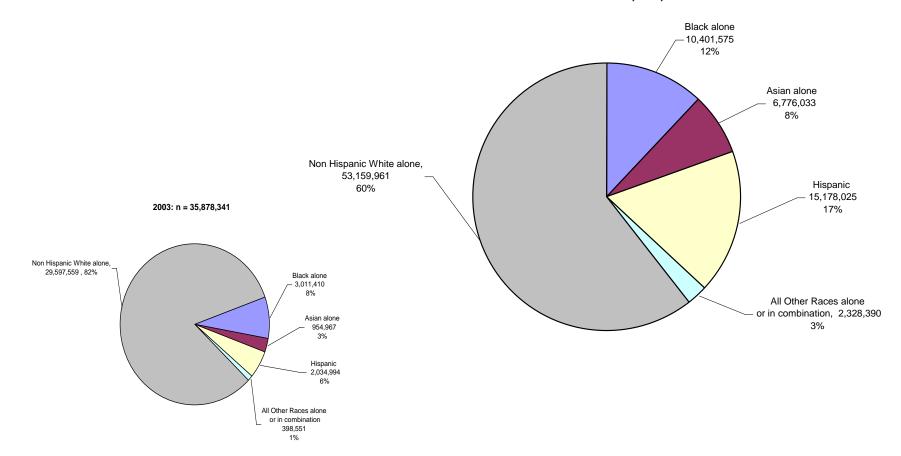
Population Projections of U.S. 65+ Population (65+ Population and % of Population)



Federal Interagency Forum on Aging Related Statistics. **Older Americans 2004: Key Indicators of Well-Being.** Page 68. Available at: <u>http://www.agingstats.gov/chartbook2004/OA_2004.pdf</u>.

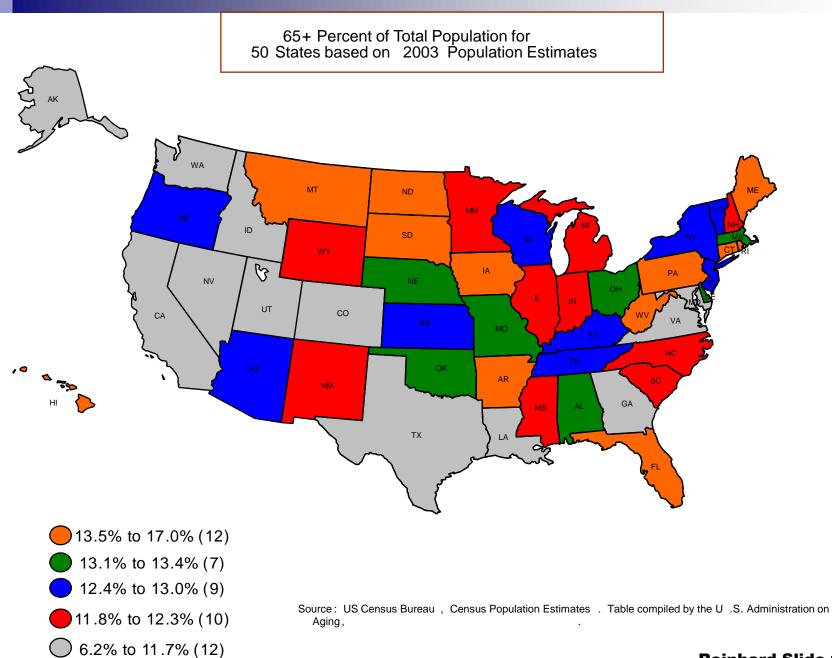
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Comparison of Ethnic Composition of the 65 and Older Population for the Years (2003 & 2050)



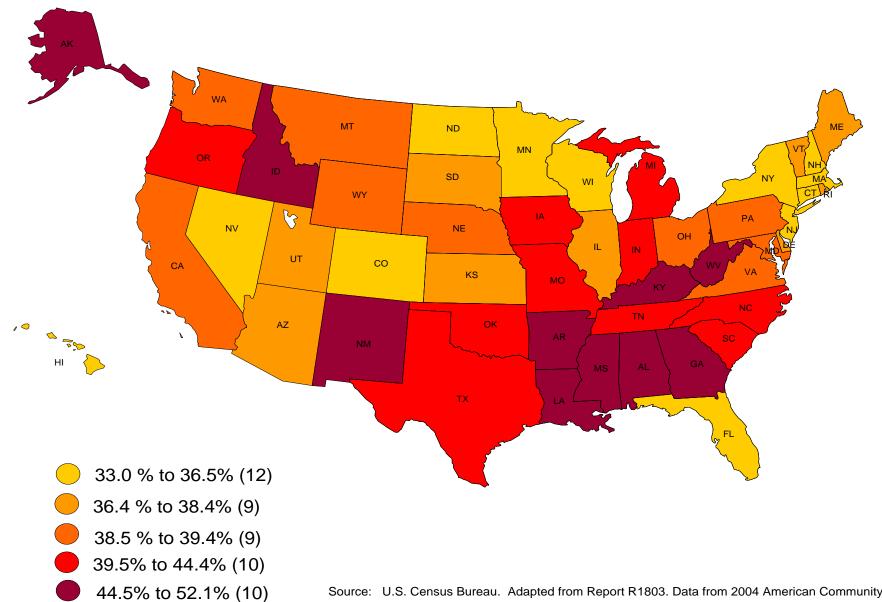
2050: n = 86,705,637

Federal Interagency Forum on Aging Related Statistics, **Older American 2004, Key Indicators of Well Being.** Federal Interagency Forum on Aging – Related Statistics, Washing, November 2004, Page XIV, available at http://www.agingstats.gov/chartbook2004/OA_2004.pdf.



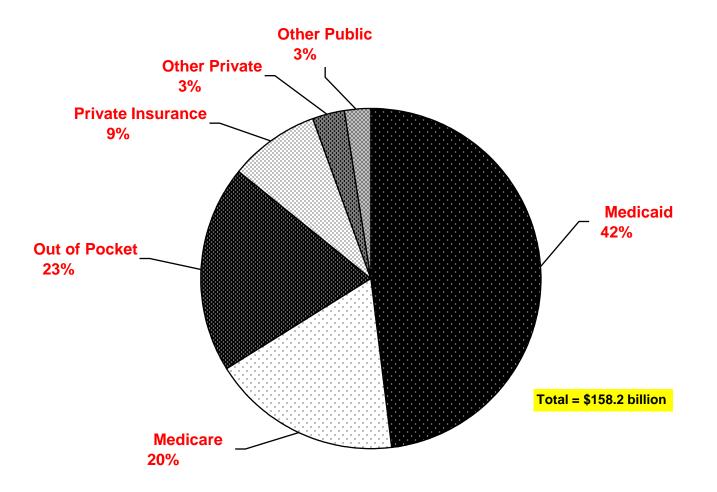
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% of 65+ People by State with a Disability (sensory, physical mental or emotional condition)

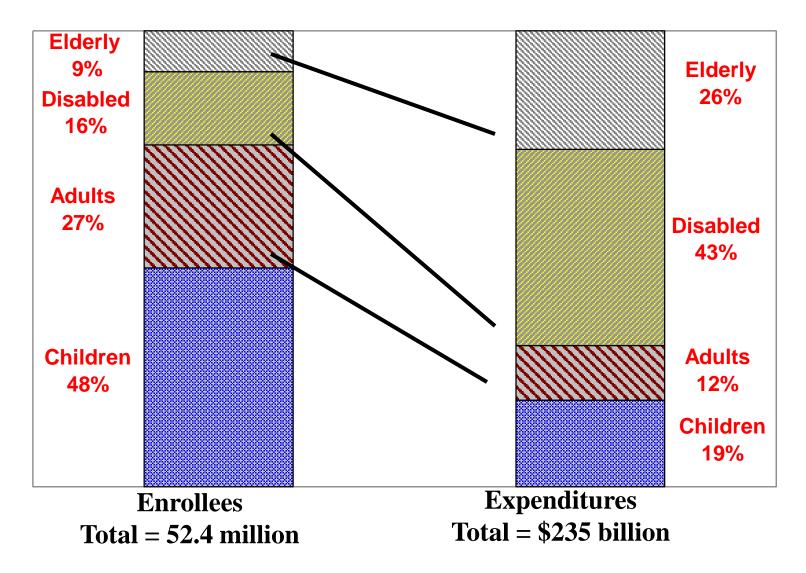


Source: U.S. Census Bureau. Adapted from Report R1803. Data from 2004 American Community Survey.

Public and Private Funding Streams for LTC National Spending on LTC, 2004



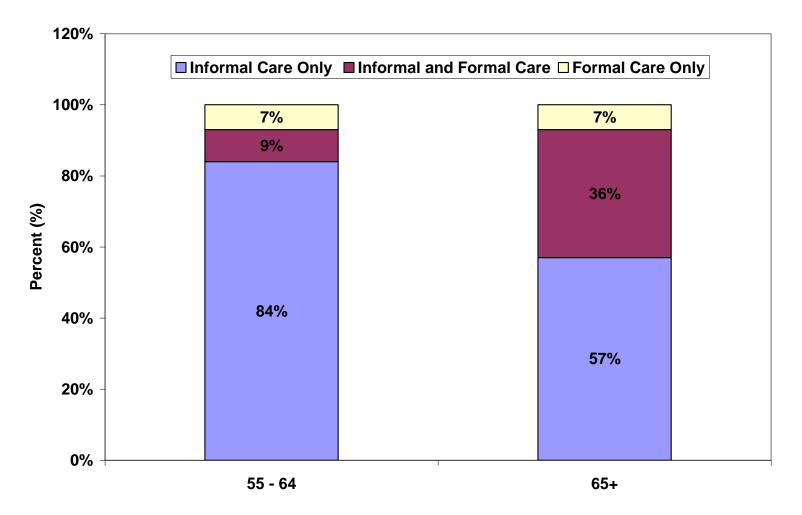
Medicaid Enrollees and Expenditures by Enrollment Group, 2003



Source: Kaiser Commission on Medicaid and the Uninsured, October 2004

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LTC Is a Family Matter



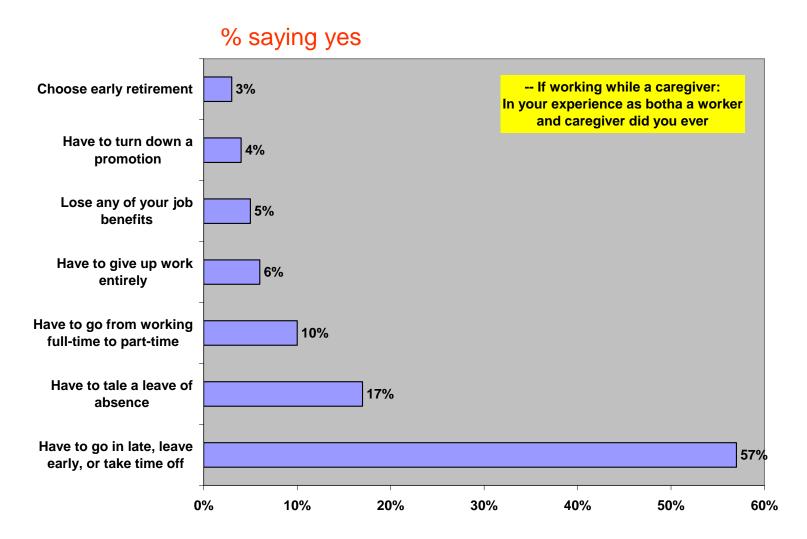
Source: AARP – Beyond 50 2003 A Report to the Nation on Independent Living and Disability. <u>www.aarp.org</u>. Based on 1994 National Health Interview Survey, National Long Term Care Survey by AARP Public Policy Institute) and the Characteristics of Long-term Care Uses by AHRQ.

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Family Caregivers

- 80% of LTC is provided by informal caregivers: family and friends – 59+% women; average age, 43
- Most caregivers are employed
- Value of informal caregiving \$257 billion annually
- Lost productivity to U.S. business: \$11–29 billion each year

Observations on Impact of Caregiving on Work



Source: Hunt, G., Ginzler, E., & Barrett, L. (2004). Caregiving in the U.S. National Alliance for Caregiving and AARP. Retrieved June 9, 2006, from National Alliance for Caregiving Web site: www.caregiving.org Reinhar

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Constellation of Goals and Approaches of Maximizing Caregiver Effectiveness and Minimizing Caregiver Stress

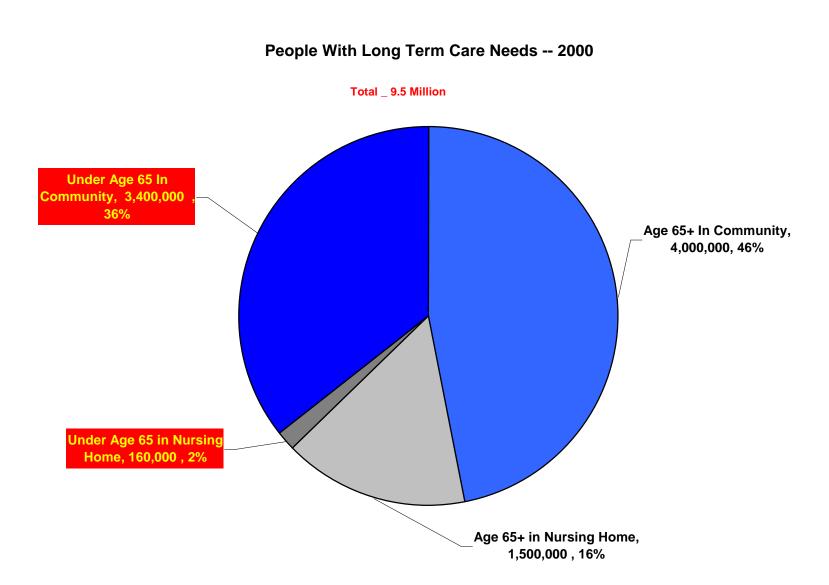


Source: Adapted from Reinhard, S., Given, B., Petlick, N., & Bemis, A. (2006, April). "Supporting Family Caregivers in Providing Care."

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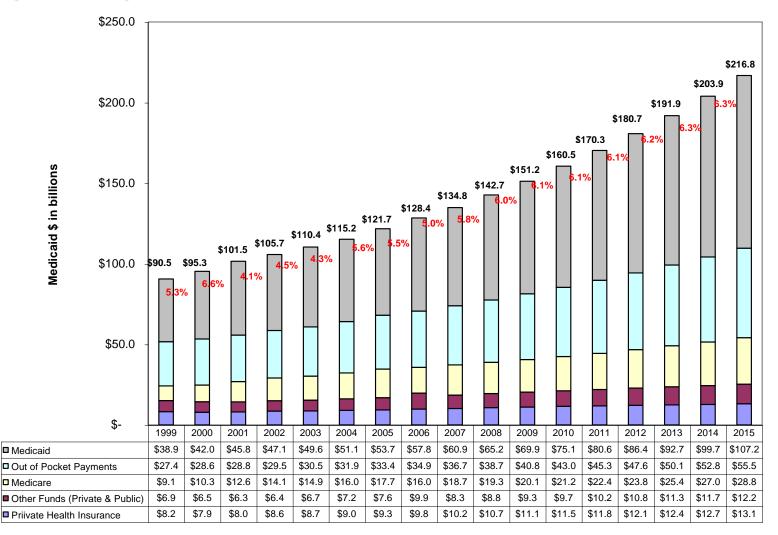
Current "System" of LTC

- Care organized in past 50 years: "Medical Model" and "provider centered"....
- Challenged to become "person centered," "consultative," and "community based"....
- Data, financing, and policy are organized by LTC setting and provider constituencies



Source: O'Brien. (2005) Long Term Care Understanding Medicaid's Role for the Elderly and Disabled

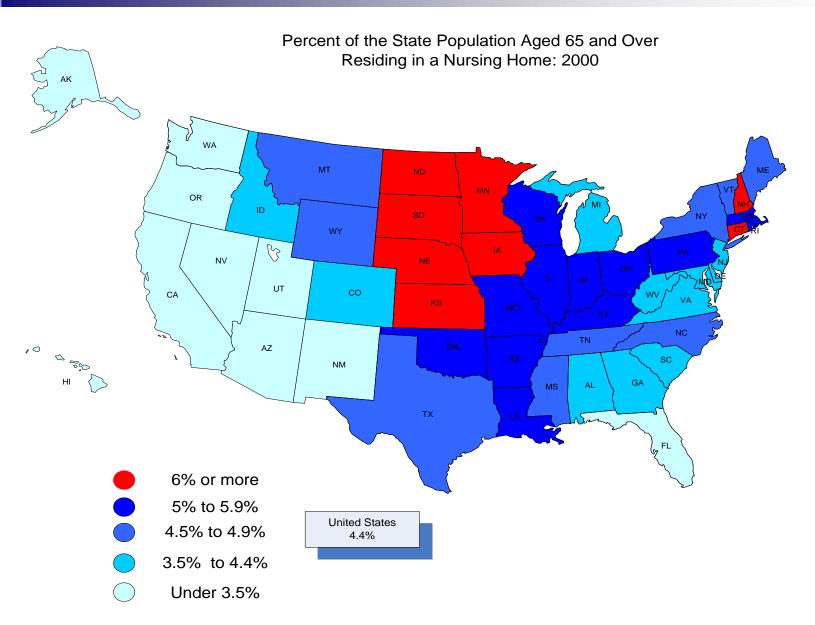
Nursing Home Care Expenditures by Payment Source: (1999–2015)



Source: CMS' Office of the Actuary, National Health Care Expenditures Projections 2005–2015,

Table 13 Nursing Home Care Expenditures, Selected Calendar Years 1999 to 2015.

Retrieved April 19, 2006, from CMS Web site: http://www.cms.hhs.gov/NationalHealthExpendData/downloads/proj2005.pdf



Source: Adapted from 2000 U.S. Census Bureau, Table P12 and Census 2000 Nursing Home Highlights found in 65+ in the United States, 2005, page 163

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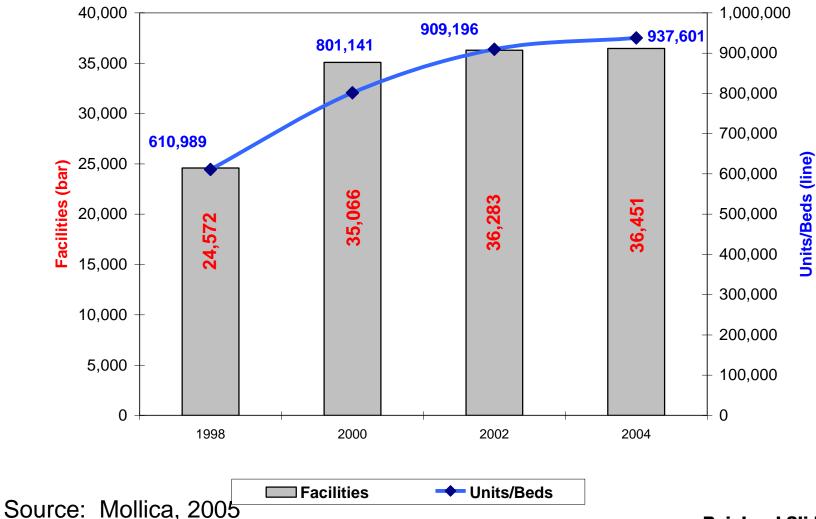
Most People in Nursing Homes Need to Be There?

- Often hear: "People in nursing homes today are too frail to live in the community. Only a few of them can really leave."
- Research: For every person in a nursing home who needs assistance with three or more activities of daily living, there are 1.83 people living in the community who have the same level of disability.

Assisted Living

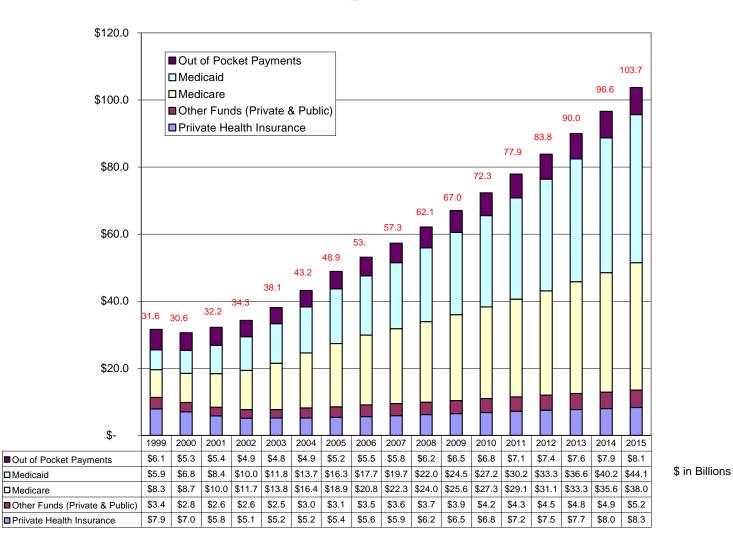
- Fastest growing senior housing
- State and facility definition/regs vary
- Quality oversight left to States
- Medication administration an issue
 - Polypharmacy
 - □ State policies
- Few available to moderate/low income
- Medicaid support for ALFs increasing
- Aging in place?

Assisted Living Facilities (ALF) and Beds/Units 1998–2004



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Home Health Care Expenditures 1999–2015



Source: Adapted from National Healthcare Expenditure Data 1999–2015. Available at www.cms.hhs.gov. Reinhard Slide # 23

Drivers of Change

 Federal policy is promoting community living for all – Americans with Disabilities Act, Olmstead Decision, New Freedom Initiative

For the first time ever, the Centers for Medicare & Medicaid Services (CMS) and the Administration on Aging (AOA) are partnering...

CMS Investment

- Since 2001, CMS has awarded 306 Real Choices grants
- Vast majority of these grants were for small amounts, but total is \$237 million to 50 States, Guam, Northern Mariana Islands, and DC
- Many different types of grants

Agenda for Change: Key Building Blocks for Reform

PERSON

Philosophy of self-direction and individual control in legislation, policies, and practices

Coherent Systems Management

Access

Comprehensive information, simplified eligibility, and single access points

Financing

A seamless funding system supporting individual choice

Services

Responsive supports across settings and provider types

Quality Improvement Comprehensive systems that assure quality of life and services

Community Life

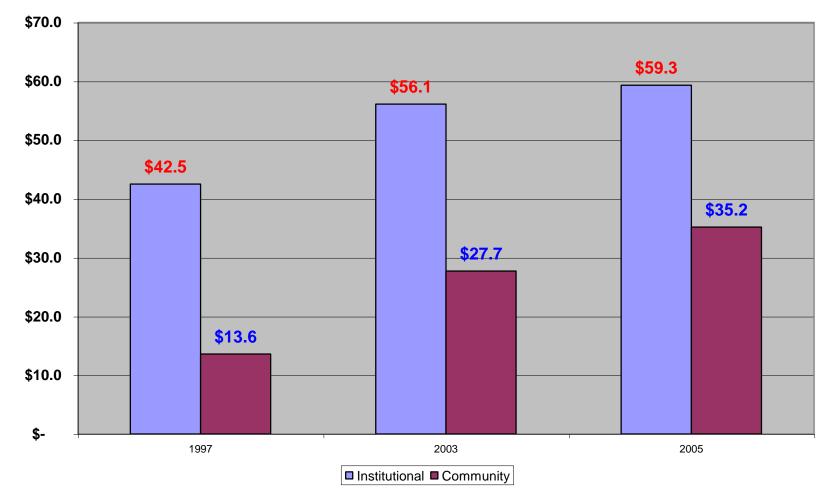
State Roles in LTC Reform

- Financing LTC and balancing public dollars spent
- Creating more options
- Informing people about their options and financing facts
- Examining the "critical pathways" to premature or unwanted institutionalization and pathways back out
- Supporting consumer direction
- Assessing and supporting family caregivers
- Addressing workforce
- Addressing quality across settings

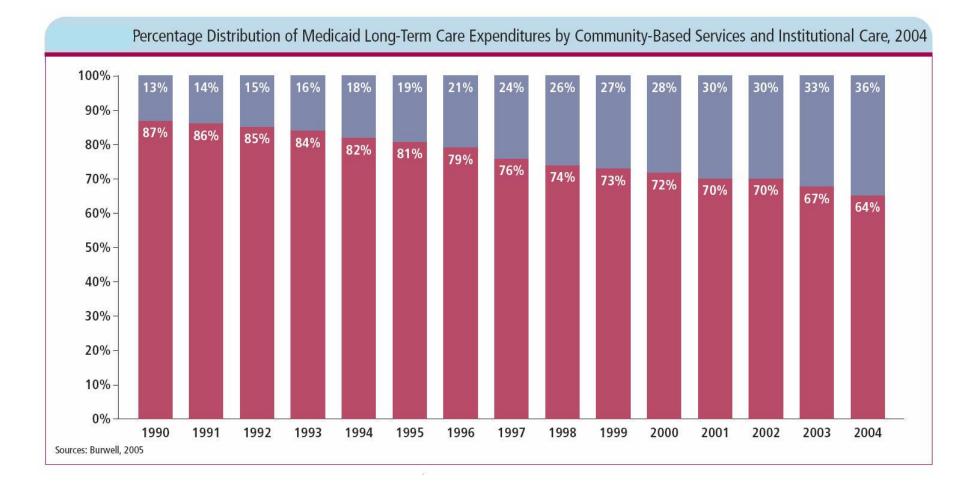
Balancing LTC

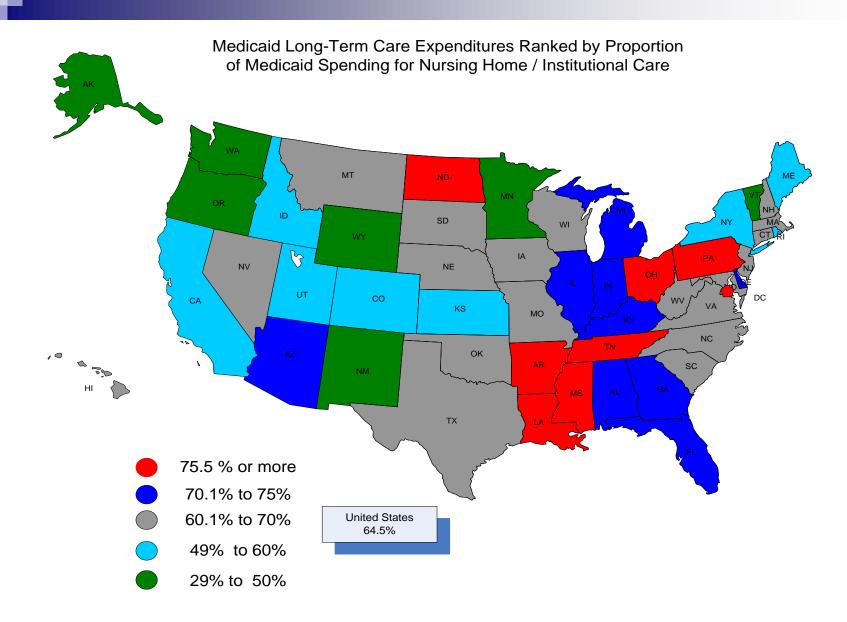
- Rebalancing (or Balancing) = reduced reliance on institutional options, increased community options
- Money Follows the Person = financing for services and supports moves with the person to the most appropriate and preferred setting
 Global budgeting
 Texas MFP
 - □ \$1.75 billion CMS demonstration starting

Spending balance (billions)



Source: Burwell, B., Sredl, K., & Eiken, S. (2006, July). Medicaid Long Term Care Expenditures FY 2005





Source: Adapted from O'Brien, E., "Long-Term Care: Understanding Medicaid's Role for the Elderly and Disabled, November 2005, The Kaiser Foundation

Hallmarks of a Comprehensive LTC System

- Philosophy of care
- One State organization responsible for all functions
- Access to multiple funding sources
- Single appropriation for Medicaid LTC services
- Streamlined functional and financial eligibility
- Comprehensive entry points
- Standardized assessment tool

Mollica & Reinhard, 2005

Hallmarks of a Comprehensive LTC System (cont'd)

- Full array of in-home, residential, and institutional services
- Information and assistance
- Consumer directed services
- Care coordinators assigned to NH to assist with relocation
- Quality assurance and Improvement system
- Integration of health and LTC services

Support Consumer Direction

- Permits person to arrange own care; spend as sees fit, allows hiring family
- RWJ/CMS cash and counseling and ASPE research
- Programs with high percentage of older adults show they like having control over services, schedules, and worker selection
- California serves 200,000 people and 77% are more than 65 years

Support Informal Caregivers

- Permit payment to informal caregivers through consumer-directed programs
- Include family assessments
- Provide options for respite care
- Education, training, support groups
- Tax credits
- Encourage employer involvement

Addressing Quality

- CMS Quality Framework for HCBS
- Information systems need improvements
- NH culture change and workforce innovations through use of civil monetary penalty funds
- Issues for State policymakers:
 - $\hfill\square$ Nurse staffing levels in NH
 - Medicaid payment rates
 - Provider reactions to MFP efforts

Addressing Workforce

- Develop new worker pools including older adults and family members
- Improve wages and benefits
- Develop career ladders
- Increase and improve training requirements
- State nurse practice acts

Educate Boomers About LTC and Financing Facts

- Boomers need to plan for future
 "The Costs of LTC: Public Perceptions vs. Reality" – AARP survey
 - Underestimate costs
 - □ Hold false beliefs
 - 50% believe Medicare covers LTC
 - Think their insurance covers LTC

Denial about need for LTC is almost universal

Contact Information

Susan Reinhard, Ph.D., M.S.N. Rutgers Center for State Health Policy E-mail: <u>sreinhard@ifh.rutgers.edu</u> Phone: 732-932-4649